

Separate Billing

We are only able to provide separate billing for tables of up to 10 pax and only if we are informed **before any orders are placed.**

Separate billing is a lengthy process so if you are in a hurry then we recommend that one person pays the full amount, then you take the itemized bill away with you and sort out the individual contributions at your leisure.

Thank you for your cooperation.

Service Charges

Service Fees are not included in our menu prices.

Gratuities are at your discretion.

We train our waitrons to provide the best service at all times.

The incentive for that is;

having pride in their work and the simple fact that the happier you are - the more tip they will receive!!!

However, in line with many establishments throughout Europe, America and Africa

we do charge a 10% service fee on all tables of 8 guests or more.

If, in such a case, you are not happy with the service that you receive then please make it known to a member of management and they will certainly make the necessary deductions.

Most importantly they will also be made aware of the shortfalls of the staff concerned and areas that require more training and encouragement.

Thank you for choosing to dine with us at The Raft, we value your custom and wish you a pleasant meal and an all round enjoyable experience!

Sarah, Gary, Mutley and All the Staff